



Features & Benefits

- Content Management Module for educational and condition-specific knowledge based information and content
- Patient authentication - secure way to authenticate an existing patient using your hospital Master Patient Index data and to expand patient profile for personalized service.
- Ability for pre-registration and update on-line demographic data for fast care service across the continuum
- Option for integrating physicians systems with hospital systems if required for seamless patient and data flow. No more asking the same questions over and over again.
- Point and click physician directory for finding physicians based on specialty, location, payer type, etc.
- Ability to request on-line appointments and eliminate waiting, phone tags, and improve physician staff productivity and enhance patient satisfaction
- Ability to send alerts for current appointments to eliminate no-shows and maximize staff effectiveness and patient care
- Option for sending reminders for future appointments to promote wellness and prevent crises illness
- Communicate with care givers through two way secured messaging
- Ability to dynamically view Personalized information based on criteria/associated risks with the treatments, advises and precautions
- Pharmacy Rx refill request online, and refills automatically communicated to preferred pharmacy.
- Option to view Personal Electronic Health Records in a safe and secure manner
- Online bill view - View current and past online hospital bills
- Online Bill Payments - Faster and more efficient self pay collection and posting of cash

Corporate Office: 701 Canyon Drive, Suite 100 Coppell, TX (Dallas/Fort Worth Metroplex) 75019
 Phone: 972-906-9397 | sales@shamsgroup.com | www.shamsgroup.com

PATIENT PORTAL

TSG's STRATEGY FOR PATIENT CENTRIC WEB-BASED PORTALS



Web-based Intelligent, Integrated and Personalized Communication Strategy and Solutions that facilitates and speeds up patient care processes between patients and physicians/hospital. It is like having a couple of dedicated staff assigned to each patient to answer and serve their clinical and administrative needs using a powerful, secure and easy to use tool.

The biggest advantage is:

- ✦ To create community-based healthcare delivery networks
- ✦ To link all clinical, financial and demographic data from various IT systems to facilitate patients need
- ✦ To have the various applications and systems across an integrated delivery network in sync
- ✦ To deliver the right information at the right time to the right people in the right manner (HIPAA)
- ✦ To provide access to information anytime, anywhere and transforming the way people use technology and methodology for enterprise-wide integration



PATIENT PORTAL



ABC REGIONAL HOSPITAL

Home Women Men Children Senior Care Chronic Conditions Facilities Register Log

Email:
 Password:
[Login](#) [Register](#)
[Password Reminder](#)

Women

- Maternity**: Important information and FAQ's.
- New Moms**: Web Sites links, FAQ's ...
- Well Women**: Keeping Healthy, Cancer Screening, Menopause.
- Cancer Screening**: Prevention and routine check articles.

Men

- New Dads**: New Dad articles, visit other web sites.
- Wellness**: Wellness articles and recommended web sites.
- Cancer Screening**: Prevention and Routine check articles.

Children

- Infant Care**: Articles and Recommended Web sites.
- Wellness**: Web Links and FAQ's.....
- Immunizations**: Articles, Web Links and FAQ's.

Senior Care

- Mental Health**: Information and FAQ's related page.
- Cancer Screening**: Cancer information and FAQ's.

Chronic Conditions

Portal Main View

- Find a Physician
- Classes and Programs
- Appointment Requests
- Pre-Registration Forms
- FAQs
- Concierge

Count: V84008929

008929)	SS Number
D,LENDA F	Address2
DUITE 5 BOX 67	State PA
JBURG	ZIP 60878
5-7268	Home Tel (958)765-7268
01	End Service Date 5/3/2001

Online Billing

Category	Charges	Receipts	Adjustments	Refunds	Balance
	\$13,958.58	\$3,145.50	\$10,021.08	\$0.00	\$0.00
Secondary)	\$0.00	\$0.00	\$0.00	\$0.00	\$792.00
				Total	\$792.00

Category	Amount
PROCESSING	\$366.8
ED CODING	

From	Category	Message	Received
admin@LCMH5.org	Women-New moms	test respo...	Jun 28, 02:18 PM
admin@LCMH5.org	Women-New moms	You are mo...	May 24, 05:59 PM
admin@LCMH5.org	Women-New moms	You are ri...	May 24, 05:58 PM
admin@LCMH5.org	Women-New moms	Hi Suma, ...	May 24, 05:51 PM

Options: [Delete Selected Messages](#) | [Delete All Messages](#)

Two Way Secured Messaging

Physician Directory

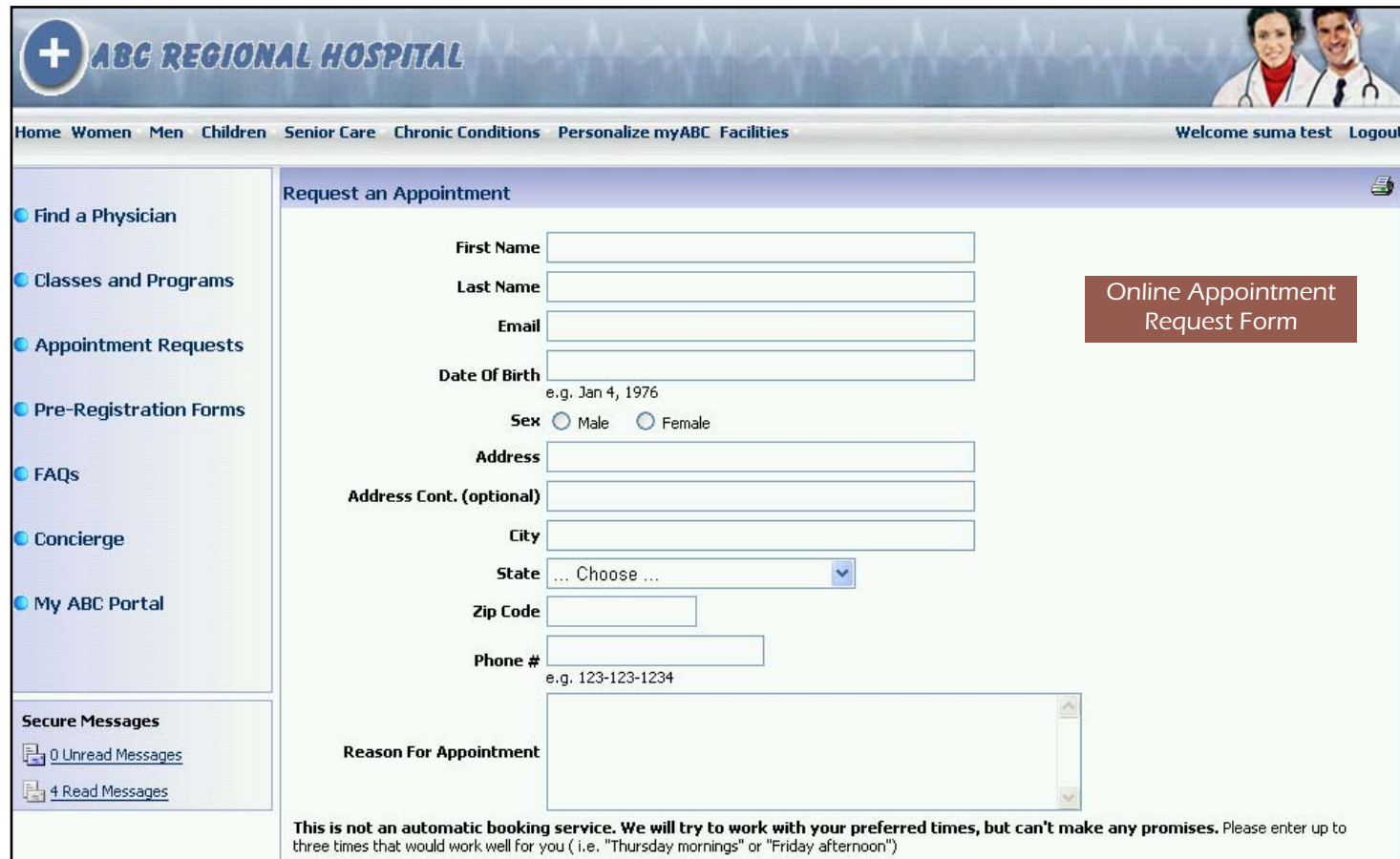
Find a Physician

City: State: Zip: Service:

Name A B C D E F G H I J K L M N O P Q R S T U V W X Y Z (All)

Name	Address	City	State	Zip	Phone	Service
ABPLENALP,TERENSE R	HK 7 BOX 01S	RIDGWAI	OH	69047	(187)394-2688	U
ADISON,ALISE M	924 ROS GLEN	WILKDX	OH	47453	(170)531-2222	MED
AERS,ALRIS	895 NORT MIGHAEL	MOUNT JEWET	NY	93112	(238)803-6728	
AGLIARDO,KEORKE	PO BOX MARFEN ST	ERSEI	PA	78417	(839)976-7858	MED
AGLIARDO,ROBERT L	1761 S MIGHAEL ROAD	ARTISEN	IL	97943	(278)754-6984	MED
AH,GREKORIA A	PO BOX 349	DRIFTWOOD	PA	87880	(863)595-4772	SUR
AIENS,FRENK	42 LAUREL LEN	ERSEI	VA	20540	(714)380-1084	MED

FAQ



ABC REGIONAL HOSPITAL

Home Women Men Children Senior Care Chronic Conditions Personalize myABC Facilities Welcome suma test Logout

Find a Physician
 Classes and Programs
 Appointment Requests
 Pre-Registration Forms
 FAQs
 Concierge
 My ABC Portal

Request an Appointment

First Name
 Last Name
 Email
 Date Of Birth e.g. Jan 4, 1976
 Sex Male Female
 Address
 Address Cont. (optional)
 City
 State ... Choose ...
 Zip Code
 Phone # e.g. 123-123-1234

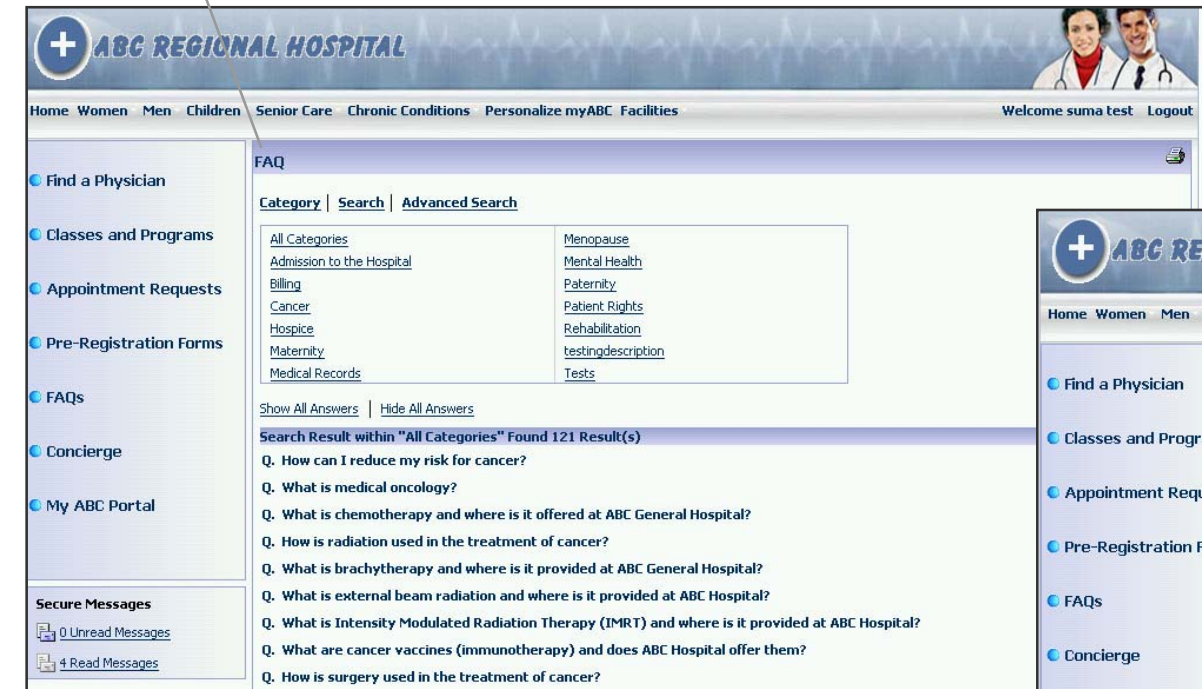
Reason For Appointment

Secure Messages

0 Unread Messages
 4 Read Messages

This is not an automatic booking service. We will try to work with your preferred times, but can't make any promises. Please enter up to three times that would work well for you (i.e. "Thursday mornings" or "Friday afternoon")

Online Appointment Request Form



ABC REGIONAL HOSPITAL

Home Women Men Children Senior Care Chronic Conditions Personalize myABC Facilities Welcome suma test Logout

Find a Physician
 Classes and Programs
 Appointment Requests
 Pre-Registration Forms
 FAQs
 Concierge
 My ABC Portal

FAQ

Category | Search | Advanced Search

All Categories: Admission to the Hospital, Billing, Cancer, Hospice, Maternity, Medical Records, Menopause, Mental Health, Paternity, Patient Rights, Rehabilitation, testingdescription, Tests

Show All Answers | Hide All Answers

Search Result within "All Categories" Found 121 Result(s)

Q. How can I reduce my risk for cancer?
 Q. What is medical oncology?
 Q. What is chemotherapy and where is it offered at ABC General Hospital?
 Q. How is radiation used in the treatment of cancer?
 Q. What is brachytherapy and where is it provided at ABC General Hospital?
 Q. What is external beam radiation and where is it provided at ABC Hospital?
 Q. What is Intensity Modulated Radiation Therapy (IMRT) and where is it provided at ABC Hospital?
 Q. What are cancer vaccines (immunotherapy) and does ABC Hospital offer them?
 Q. How is surgery used in the treatment of cancer?

Secure Messages

0 Unread Messages
 4 Read Messages

Portal View Customization



ABC REGIONAL HOSPITAL

Home Women Men Children Senior Care Chronic Conditions

Find a Physician
 Classes and Programs
 Appointment Requests
 Pre-Registration Forms
 FAQs
 Concierge
 My ABC Portal

Personalize myABC

Women

- Maternity
- Well Women
- Cancer Screening
- New Moms

Men

- New Dads
- Wellness
- Cancer Screening

Children

- Infant Care
- Wellness
- Immunizations